

CRAWFORD UNIVERSITY
COLLEGE OF BUSINESS AND MANAGEMENT SCIENCES
DEPARTMENT OF ADMINISTRATION AND MANAGEMENT

Course Code: BUS 405 Course Title: Management Information System (MIS)

INSTRUCTIONS: Answer question ONE (1) and any other THREE (3) questions in all.
TIME: 2 Hours.

QUESTION 1:

- a. Differentiate between high-tech and low-tech information system. **6 marks.**
- b. With the aid of a well labeled diagram explain how you can use the five-component framework of IS in developing MIS. **15 marks.**

Total=21Marks.

QUESTION 2:

- a. Discuss two major important of MIS to the society and industry. **6 marks.**
- b. Explain why MIS is so essential in business. **7 marks.**

QUESTION 3:

- a. How is Information System Department being organized in an organisation? **7 marks.**
- b. Differentiate between functional and cross-functional information system. **6 marks.**

QUESTION 4:

- a. What do you understand by information in meaningful context varies. **6 marks.**
- b. Explain the features of meaningful information. **7 marks.**

QUESTION 5:

- a. Differentiate between Enterprises resources Planning (ERP) and Executive Information System (EIS). **5 marks.**
- b. List and explain **FIVE (5)** characteristics of Decision Support System (DSS). **8 marks.**

QUESTION 6:

- a. How would Crawford University acquire software for its operation? **6 marks.**
- b. Explain why managers would care about how computer work. **7 marks.**